ALSYNITE ONE

LASERGLAZE

GLASS-LOOK PROFILED POLYCARBONATE

15 YEAR WARRANTY

Version: 1.0 March 2026 | Issued by Alsynite One NZ Ltd

LOSS OF LIGHT TRANSMISSION – 15 YEAR WARRANTY

Alsynite One NZ Ltd warrants that for a period of fifteen (15) years from the date of manufacture, the Products will not suffer excessive loss of light transmission, subject to the terms of this warranty.
Loss of light transmission will not exceed eleven percent (11%) over the first fifteen (15) years from the date of manufacture when tested in accordance with AS/NZS 4257.4 – Determination of Diffuse Light Transmission.

WEATHER BREAKAGE – 15 YEAR WARRANTY

Alsynite One NZ Ltd warrants that for a period of fifteen (15) years from the date of manufacture, the Products will resist weather-related breakage caused by hail measuring up to twenty-five (25) millimetres in diameter, subject to the terms of this warranty.

REMEDY

If a Product fails to comply with this warranty, Alsynite One NZ Ltd will, at its discretion, replace the affected Product or, where the Product has been discontinued, provide an equivalent product. This warranty is strictly limited to replacement of the Product only.

WARRANTY CONDITIONS

This warranty is subject to the following conditions:

a. This warranty applies to residential and commercial, open-sided structures only, including pergolas, patios, verandas and carports.
b. This warranty is available to the original purchaser only and is not transferable.
c. The Products must be stored, installed, cleaned and maintained strictly in accordance with Alsynite One's written instructions.
d. This warranty does not apply to damage caused by hail exceeding 25mm in diameter, extreme weather events, accident, vandalism, fire, misuse, neglect, improper maintenance, or failure to follow Alsynite One's written instructions.

EXCLUSIONS

Alsynite One NZ Ltd is not responsible for costs associated with removal, reinstallation, labour, access, transport or any other consequential or incidental loss. This warranty is limited strictly to the Products.

CLAIMS

All warranty claims must be made in writing and include reasonable proof of purchase. Alsynite One NZ Ltd reserves the right to inspect the Product prior to acceptance of any claim.

CONSUMER GUARANTEES

The benefits provided under this warranty are in addition to other rights and remedies available under New Zealand law. Nothing in this warranty excludes, restricts or modifies any rights or remedies available under the New Zealand Consumer Guarantees Act 1993.

ADDITIONAL WARRANTY EXCLUSION – PROHIBITED CLEANING METHODS

Do not use moss and mould treatments, biocides, or 'spray-and-leave' cleaning products on LASERGLAZE™ polycarbonate or acrylic roofing. Such products may cause irreversible surface and material damage, including but not limited to hazing, cloudiness, surface crazing, loss of light transmission, embrittlement, or premature failure. Damage arising from these causes is not covered by warranty.