



Crystalite® Lifetime Warranty

Alsynite One NZ Ltd warrants that its Crystalite branded acrylic profiled sheet products (Products) will, at the date of purchase, be free from defects due to faulty manufacture or workmanship in accordance with AS4256.5 2006

Loss of Light Transmission – Lifetime Warranty

Alsynite One warrants that for the commercial life of the Products (subject to the terms below) they will not lose the ability to transmit light.

* In the event that a Product fails to comply with this warranty, Alsynite One will provide a full replacement of the Product, or in the case of a discontinued line, its equivalent.

*The loss of light transmission will not exceed 11% in the first 15 years (0.7% per year) from the date of manufacture and 1% per year thereafter, as long as the sheet lasts in its original installation, available to the original purchaser (when tested in accordance with AS/NZS 4257.4-1994 Determination of diffuse light transmission).

Weather Breakage – 15 year Warranty

Alsynite One warrants that for a period of 15 years from the date of manufacture, the Products (subject to the terms below) will specifically resist damage due to hail measuring up to 25mm in diameter. In the event that a Product fails to comply with this warranty, Alsynite will provide a full replacement of the Product, or, in the case of a discontinued line, its equivalent.

Terms

1 This warranty is limited to residential applications & applicable to the original purchaser only.

2 The Products must be stored, installed and cleaned in accordance with Alsynite One's written instructions which are available at the point of purchase or alternatively from www.Alsynite.co.nz.

3 This warranty does not apply to damage due to the following causes:

- (a) Impact of hail measuring greater than 25mm in diameter;
- (b) Extreme weather conditions, including but not limited to hurricanes, cyclones, tornados;
- (c) Accident, vandalism, fire or other like causes; or
- (d) Failure to comply with Alsynite One's instructions for storage, installation and cleaning.

4 All claims made under this warranty must be made in writing to the Product Manager, Alsynite One Ltd, PO Box 10409, Te Rapa, Hamilton 3241 and must include a copy of the original purchase documentation or other evidence of the original purchase date.

5 Following receipt of a claim made under this warranty, an authorised Alsynite representative may choose to inspect the Product and if the claim is accepted, Alsynite will retain the damaged Product and provide replacement Product or, in the case of a discontinued line, its equivalent.

6 Alsynite is not responsible for costs associated with the removal and installation of the Product. These costs must be borne by the claimant. This warranty is strictly limited to the Products.

7 The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods to which the warranty relates and in no way limits, varies or excludes any express and implied rights and remedies under any relevant legislation in the country of sale.

8 These Alsynite One goods come with guarantees that cannot be excluded under the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.